



March 2, 2018

NOTICE TO ALL DIRECT REPAIR SHOPS

Re: Direct Repair Program Premium

Starting March 1, 2018, paid repairs that meet the criteria below will be eligible for the Direct Repair (DR) premium payment.

DR Program Premium Structure

Repair shops are eligible for the DR program premium if they are operational in DR and not in a performance management plan. The premium amount applies to all DR and DR Plus shops.

For all fully operational DR shops in good standing, the premium amount will be paid for all completed eligible repairs in the periods noted in the **Premium Amounts** table below.

“**Eligible Repairs**” are repairs done by a DR shop, where the vehicle has been returned to the customer with body/refinish labour, in accordance with the Light Vehicle Accreditation Agreement. Eligible repairs must have a date of loss on or after January 1, 2018, and be pulled from RepairCenter with a DR Operational Status on or after March 1, 2018.

Claims with only the following labour operations are not eligible for the premium:

- Mechanical
- Frame
- Designated Repairs
- Paintless Dent Repairs

Premium amount payments will be calculated quarterly and distributed within thirty (30) days, in accordance with the Light Vehicle Accreditation Agreement.

Premium Amounts

Effective Date	March 1, 2018
Rate Per Eligible Repair	\$81.00

If you have any questions about this notice, please contact your Shop Relationship Advisor using the [Repair Shop Support Line](#).